

# Consultations and Consents

Menu



# The Purpose of Patient Consultations

Menu



# Develop an Understanding of Patient's

- Needs
- Concerns
- Health
- Limitations

# Permits the Patient to Understand

- Their Problem
- The Treatment Choices
- The Benefits and Risks of Each Choice

# Permits the Patient to Understand

- The Limitations of Each Choice
- The Need for Modifications of  
the Plan
- when required by Complications

## Permits the Patient to Understand

- Cost of Each Option
- Time Requirements of Each Option
- Their Home Care Requirements

# Permits the Patient to Understand

- The Need for Continuing Care  
and Supervision
- The Effects of Time and Wear

# Permits the Patient to Understand

- The Need for Revisions as  
Required

# Valid Consent

- should be presented on an Individual Basis
- must be Specific for Each Patient
- A Standard Consent Form alone is not Adequate

# Valid Consent

should include

- The Treatment proposed
- The Reasons for the Treatment
- The Risks of Treatment
- The Feasible Options and Their Estimates

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# Avoiding Problems

- Gain Written Consent
- Select Patients Carefully
- Treatment Planning Well
- If using a Team Approach  
ensure Good Communication
- Handle Complaints quickly and  
Effectively

Let Patients know  
you are aware  
that they are Upset  
Dissatisfied or Annoyed

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Deal with All Complaints  
within Five Days

Menu



# If a Case is taken to Court

Menu



Whether you win or  
lose the case  
You Lose

Menu



# Due to

- The Time spent preparing Your Defence
- The Time spent in Court
- The Adverse Publicity
- The Stress incurred at the Time
- The Stress incurred for Years after the Case

Complaints will occur  
Whether they are justified or  
not  
The Sooner They are dealt  
with  
The Less Likelihood of a  
Court Case

Menu



The End

Menu

