

Consent for Treatment

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Valid Consent

- should be presented on an Individual Basis
- must be Specific for Each Patient
- A Standard Consent Form alone is not Adequate

Valid Consent should include

- The Treatment proposed
- The Reasons for the Treatment
- The Risks of Treatment
- The Feasible Options and Their Estimates

Avoiding Problems

- Gain Written Consent
- Select Patients Carefully
- Treatment Planning Well
- If using a Team Approach ensure Good Communication
- Handle Complaints quickly and Effectively

Let Patients know
you are aware
that they are Upset
Dissatisfied or Annoyed

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Deal with All Complaints
within Five Days

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If a Case is taken to Court

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Whether you Win or
Lose the case
You Lose

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Due to

- The Time spent preparing Your Defence
- The Time spent in Court
- The Adverse Publicity
- The Stress incurred at the Time
- The Stress incurred for Years after the Case

Complaints will occur

Whether they are justified or not

The Sooner They are dealt with

The Less Likelihood of a Court Case

The End

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